

# OCHT EV IN CAR GUIDE

## WELCOME ONBOARD YOUR OCHT EV

Before each trip please;

1. Check for damage and alert Zilch if anything is wrong.
2. Unplug the EV charging cable and stow neatly.
3. Check your car set up.
4. Be aware that EV's are quiet and but the acceleration is rapid.

At the end of your booking, please make sure you have removed any rubbish. Lock the car via the QR code or the Zilch access card and follow the instructions on the charger.

## HOW DO I KNOW THE CAR IS ON?

Yes they are quiet so check the dash, if its illuminated the car is on. If you are having trouble locking the car, check that the car is off.

## WHAT DO I DO IF I AM IN AN ACCIDENT?

Please call **0800 2 ZILCH (0800 2 94524)** and follow the instructions provided on the Accident & Emergency response card in the glovebox.

## CAN I BOOK THE ZILCH BRANDED EVS?

Yes, your Zilch card and app works with the Zilch public car sharing EV's as well. Regular Zilch public car share pricing will apply, see **www.zilch.nz**

If you are heading out of town it would be good to review the Zilch charging guide on **www.zilch.nz** and download the **Plugshare app**.

Zilch is here to support you in the transition to sustainable mobility. If you have any queries please contact **0800 2 ZILCH** or **support@zilch.nz**



**0800 2 ZILCH**  
**WWW.ZILCH.NZ**

# OCHT EV CHARGING GUIDE

## HOW DO I REMOVE THE CHARGER CABLE?

The charger cable should be easily removed from the car. If you have any problems, make sure the car is unlocked. If you are using a public DC fast charger, you need to stop the charger first before trying to unplug.

## WHERE DO I LOOK TO CHECK THE KM RANGE?

When you turn on the car the dash will light up, please check that you have sufficient range for your trip. If you haven't, please call **0800 2 ZILCH (0800 2 94524)** for guidance.

## WHERE DO I CHARGE?

If you need to charge your vehicles away from the hub, please go to [www.plugshare.com](http://www.plugshare.com) or [www.chargenet.co.nz](http://www.chargenet.co.nz). The brown pins on the plugshare map are the rapid chargers. Tap your Zilch access card on any external chargers and the costs will be forwarded through to your account. The chargers are safe to use even in the rain.

## HOW LONG DOES IT TAKE?

When choosing a charger to charge at look at the amount of kilo watts it delivers, this indicates how long it will take. The general charge times for the 24kw Nissan Leaf with an approx. 130km range;

From 0km to 80% 4hrs - AC 7kw Charger at hub / 20mins DC 50kw Charger.

## WHAT DO I DO IF I RUN LOW WHILE DRIVING?

Switch off the air conditioning / heater and put the car in Eco mode (switch located between the seats).

If you are feeling anxious about the range, please call **0800 2 ZILCH** for guidance.



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