

# Free broadband for two years

Supporting the digital journeys of **ŌCHT** tenants





Free 210GB of data every month



Free modem



No cost No contract\*



For two years

### What is Skinny Jump?

Skinny Jump is a flexible prepaid wireless broadband service. Ōtautahi Community Housing Trust is sponsoring Skinny Jump to get connections to ŌCHT tenants for free for two years.

## What is the OCHT sponsored Jump plan for?

We know many ŌCHT households don't have internet and can't connect to the services and support they need. We're offering this plan to help these tenants get better connected.

### How do I sign up?

If you don't have internet at home call OCHT on **0800 624 456** or email **admin@ocht.org.nz** (include your name and address in the email and type "Skinny Jump" in the subject line). Connections will be allocated on a first in, first allocated basis, so get in touch as soon as you can!

#### Already have broadband?

We're prioritising tenants who don't have internet at home. We'll add you to a waiting list but it's not likely we'll have enough connections to move you to the sponsored plan.

\*You will get free broadband for 2 years. After this you can move to standard Skinny Jump which is \$5 for 35GB.





The OCHT sponsored plan is **for households that don't have internet at home** and can't connect to the services and support they need.

It is offered where Skinny Jump is able to accept new customers.

The number of customers is strictly limited.

Call OCHT on 0800 624 456 or email admin@ocht.org.nz today!



#### Terms & Conditions of the OCHT sponsored Jump plan

Skinny's standard terms and conditions apply (www.skinny.co.nz/skinny-terms), as well as the additional terms below:

- Skinny Jump (Jump) is for homes who currently do not have broadband and cost is a significant barrier and are most at risk of digital exclusion (as identified in the Government's digital inclusion blueprint). Eligibility for Jump is at the sole discretion of Skinny (or our agents).
- If your modem is damaged, lost or malfunctioning please contact your ÖCHT partner where you signed up or the Skinny Care team immediately.
- Your Skinny Jump modem and data are fully sponsored by Ōtautahi Community Housing Trust (ŌCHT).
- Skinny reserves the right to rescind your eligibility for Skinny Jump if we believe, acting reasonably, that your use of the service does not fit with the intended purpose of Jump. We will give you one month's notice if we are going to rescind your eligibility for Jump.

#### Modem

- You will be provided a Modem to connect to Skinny Jump. If you
  decide to leave Skinny Jump, you can return the modem to us so that
  it can be used by another family. Please call the Skinny care team if
  you want to end your connection.
- You may not sell, lease, dispose of, lend or otherwise part with possession of, or modify the Modem in any way.

- The Modem contains a SIM card. You may not use this SIM card in any other device. The SIM card remains the property of Skinny and must be returned with the Modem.
- Your modem is intended to be used in one location (your home address). If you move address, please call the Skinny care team to advise them of the location change so that they can check the coverage/capacity at your new location.

#### **Broadband Data**

- You will receive 210GB to use each month for a 2 year period. Your 210GB will automatically be loaded on the 1st of each month (for 24 months). Any unused data expires at the end of each calendar month and does not rollover.
- Once you've used all of your 210GB per month your data will come to a complete stop until the start of the next month.
- We strongly recommend you use the broadband data usage meter to monitor your broadband data use. You can access the broadband data usage meter when you login to your Skinny account at skinny. co.nz or via the Skinny Jump App.

